

Department of Health and Human Services Commissioner's Office

Commissioner Jeanne M. Lambrew, PhD
January 2021



Who We Are

Jeanne M. Lambrew, Commissioner

Sara Gagné-Holmes
Deputy Commissioner

Benjamin Mann
Deputy Commissioner for Finance

Bethany Hamm
Deputy Commissioner

Office Directors

Aging and Disability Services: Paul Saucier

Maine CDC: Dr. Nirav Shah

Child and Family Services: Dr. Todd Landry

Behavioral Health: Dr. Jessica Pollard

Family Independence: Anthony Pelotte

MaineCare: Michelle Probert

Licensing and Certification: William Montejo

Hospital Superintendents

Riverview Psychiatric Center: Rod Bouffard

Dorothea Dix Psychiatric Center: Sarah Taylor

Advisors

Molly Bogart, Director of Government Relations

Jackie Farwell, Director of Communications

Leana Amáez, Diversity, Equity, and Inclusion
Manager

Lisa Letourneau, MD, Senior Advisor For
Delivery System Change

Amy Belisle, MD, Chief Child Health Officer

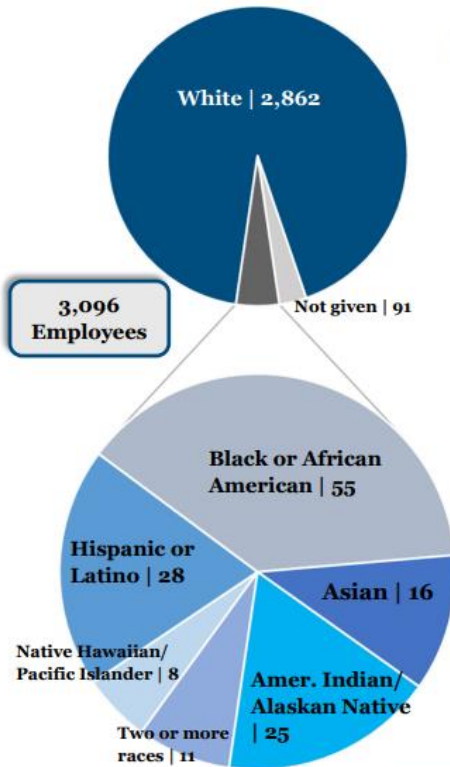
Megan Garratt-Reed, Senior Advisor For
Coverage and Affordability

Kate Fritzsche, Director of Research and
Evaluation

Who We Are

~3,400 Headcount

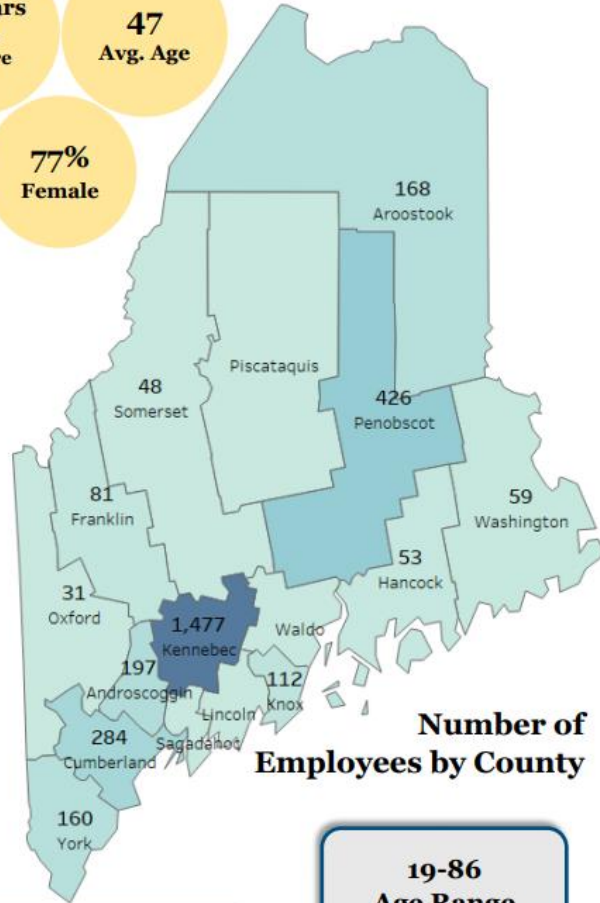
Number of Employees by Race



10 Years
Avg.
Tenure

47
Avg. Age

77%
Female



19-86
Age Range

For More Information

Visit us at

www.maine.gov/dhhs

Updated: July 2020

District Office Locations

- Augusta
- Bangor
- Biddeford
- Calais
- Caribou
- Ellsworth
- Farmington
- Fort Kent
- Houlton
- Lewiston
- Machias
- Portland
- Rockland
- Sanford
- Skowhegan
- South Paris

Who We Serve

MaineCare (Medicaid)
339,789 Enrolled
(70,689 in Expansion Population)

Food Supplement/SNAP
152,893 Enrolled

Women, Infants, and Children
Nutrition Program
15,767 Enrolled
October 2020

Temporary Assistance for Needy
Families (TANF)
9,439 Enrolled

Uninsured People Receiving Substance
Use Services through OBH
3,484

Uninsured People Receiving Mental
Health Services through OBH
3,095

Home Delivered Meals
5,131 People Served
November 2020

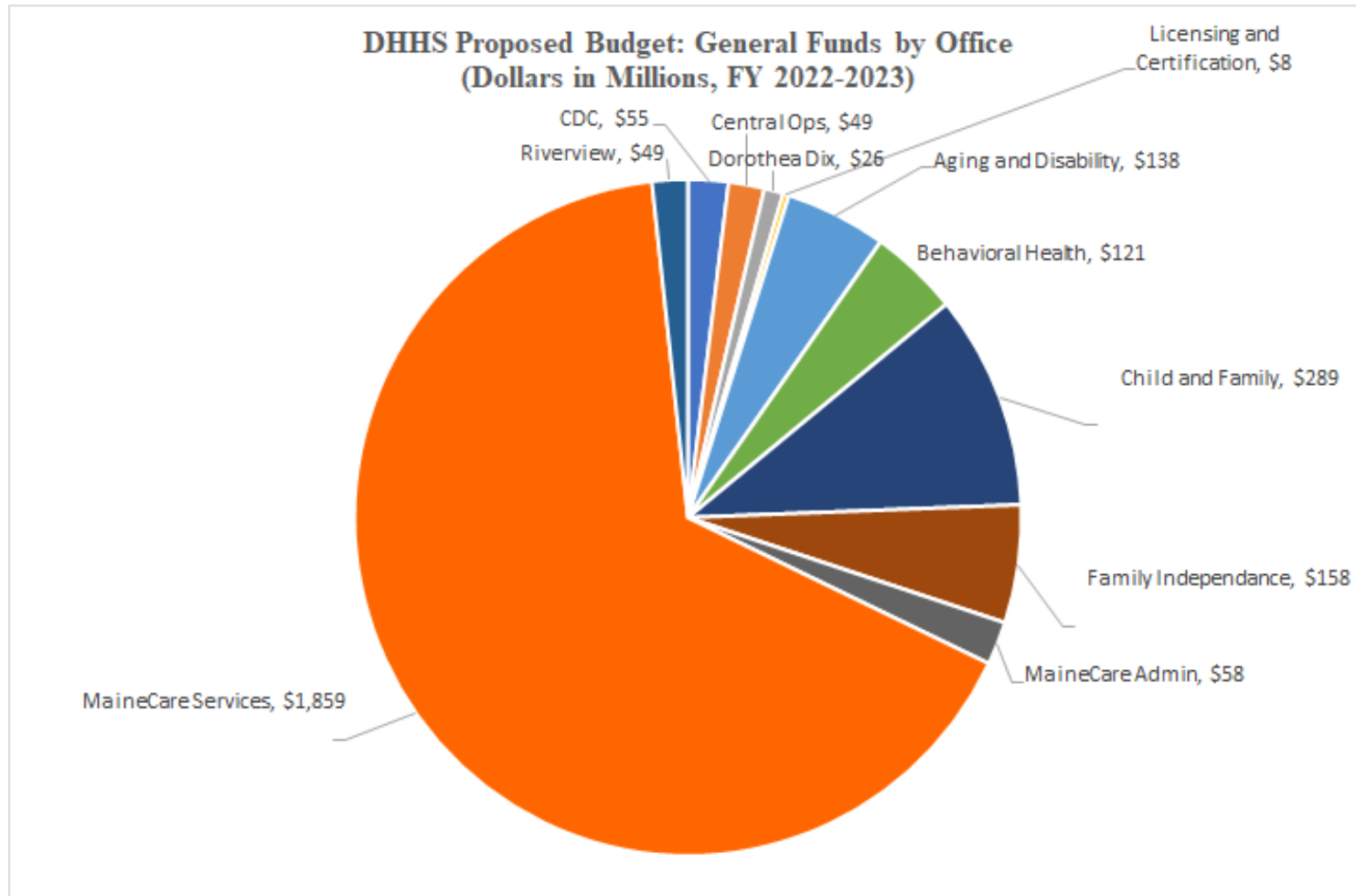
Children in Care
2,253



Data as of January 2021
unless otherwise noted

Biennial Budget

\$2.8 Billion General Fund



Mission and Goals



Maine children grow up in safe, healthy, and supportive environments, allowing them to thrive throughout their lives

All adults have the opportunity to work, live with independence, and have good health

Older Mainers live with dignity in the place that balances their needs and preferences

Initiatives

Cross-Department Goals

- Improving Coverage & Affordability
- Rural Health Transformation
- Opioid Response
- Behavioral Health Map and Match
- Embracing Maine's Older Population
- Ensuring Children are Ready to Learn
- Helping At-Risk Youth Successfully Transition to Adulthood
- Opportunity through Education and Training

COVID-19 Response

- DHHS remains at the center of COVID-related activity
 - Public health
 - Health and long-term services and supports systems
 - Public and private sector COVID-19 response policy
 - Indirect COVID-19 impact
 - Economic impact of COVID-19
 - Leadership role: Cabinet, funding initiatives, supports
- DHHS physical offices have remained open statewide with measures to protect the public and workers
 - At peak, over 70% staff working or dispatching from home (86% excluding Maine CDC and the psychiatric hospitals)
 - Offices resumed full public hours on June 8)
 - Maine CDC has been fully operational under the Department's Continuity of Operations Plan

Keeping Health Care Affordable and Accessible

MaineCare Expansion: 71,000

MaineCare Access: Positioned pre-pandemic to ensure access

- Telehealth code usage per week jumped from <1,000 in January to >90,000 in May

Rural Health Transformation

CoverME:

- Promotes health coverage through MaineCare and individual marketplace
- Targeted campaigns in 2020 around open enrollment and early in the pandemic given job losses

State-Based Marketplace



Promoting Mental Health and Preventing Substance Use Disorders

OPTIONS – Overdose Prevention Through Intensive Outreach, Naloxone, and Safety: www.knowyouroptions.me

- Increased outreach statewide and public and targeted campaigns both proactively and post non-fatal overdose
- Increased collaboration with law enforcement on response

Identifying Service Gaps, Implementing Service Locator Frontline Warm Line

- Mental health and emotional support for health care workers and first responders.

StrengthenME

- Stress management and resiliency management for anyone in Maine experiencing stress related to the COVID-19 pandemic. (207) 221-8198

Protecting Children

Children's Cabinet

- Progress on quality in child care, efforts to increase screening, and behavioral health prevention and treatment options for at-risk youth

Health Care

- Implemented per member per month payment incentives for providers to ensure children were receiving primary and dental care
- Held vaccination clinics to ensure children did not lapse or miss vaccinations due to pandemic

Child Welfare

- The number of children in care of the Department has returned to the pre-pandemic level

Supporting Older Mainers and Individuals with Disabilities

Age Friendly State Plan:

- Shortly releasing the finalized State Plan

Close Collaboration with Long-Term Care Facilities during Pandemic:

- Financial and regulatory support
- Routine calls and technical assistance with providers and clinicians
- Testing, staffing, and vaccine support

Home Delivered Meals:

- Increased availability of nutrition services such as meals on wheels in partnership with AAAs

Improving Economic Stability and Reducing Poverty

- Cross-department collaboration with DOL and DECD, with a focus on the Governor’s 10-year economic development plan
 - Intensifying focus given rise in unemployment during the pandemic
- Investing in cross-department work which includes Whole Family (“2-Gen”) approaches to reducing poverty and helping children thrive
- Coordinating access to higher education and training opportunities that lead to self-sustaining employment

Major Budget Initiatives

Reinvesting in Public Health:

- Support for COVID-19 testing, vaccines, social services, and structural financing gaps in Maine CDC

Continuing Reforms for:

- *Adults with Intellectual and Developmental Disabilities*: Additional Section 29 slots.
- *Mental Health*: Community mental health, substance use services, and Health and Justice Team
- *Child Welfare*: Additional caseworkers, focus on prevention, completing the information system update

Supporting MaineCare:

- *\$45 Million in Rate Increases*: For residential care, long term care, and Sections 21 and 29 providers
- *\$25 Million for the Medicaid Stabilization Fund*: For potential continued economic challenges, disallowances, and rate system reforms

Sustaining and Improving the DHHS Workforce

- Rebuilding DHHS
- Promoting Diversity, Equity, and Inclusion: Steering Committee and strategic plan development
- Implemented a work from home policy in response to COVID-19 pandemic to keep workers safe and healthy
- Protected critical workforce through curtailment and biennial budget

Questions?

Molly Bogart, Director of Government Relations

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