



DEPARTMENT OF DEFENSE, VETERANS AND EMERGENCY MANAGEMENT

The Maine State Seal is centered in the background. It depicts a moose and a fisherman, with a star above and the word "MAINE" at the bottom.

**Major General Douglas A. Farnham
Commissioner/Adjutant General**

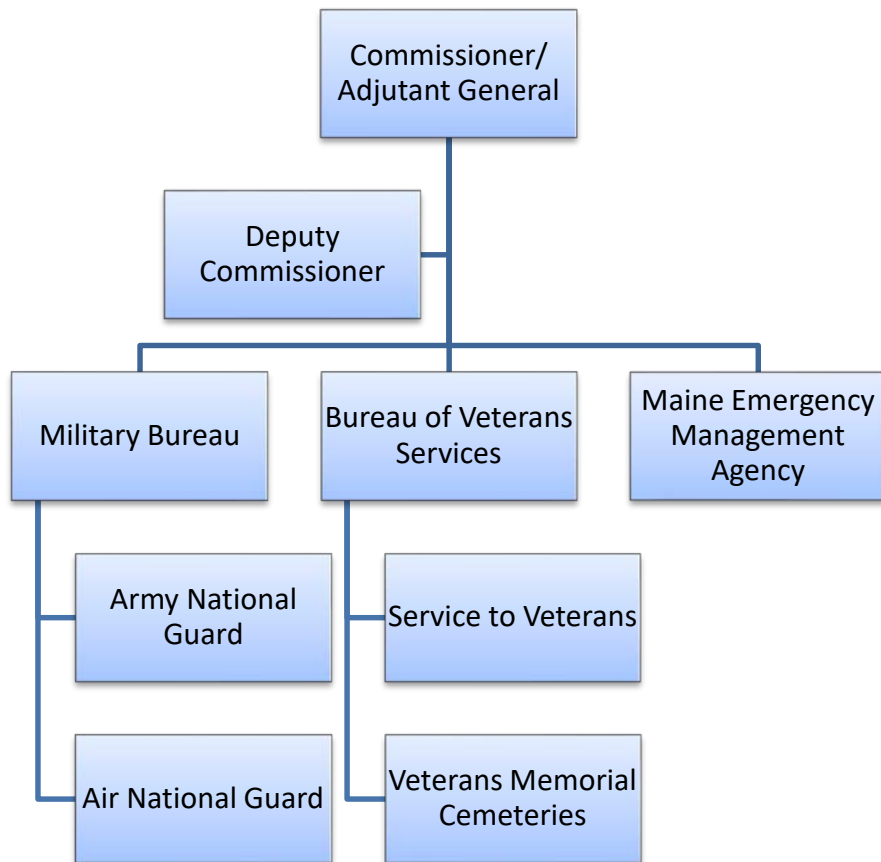


Outline

- **DVEM Overview**
- **Maine Army National Guard**
- **Maine Air National Guard**
- **Bureau of Veterans' Services**



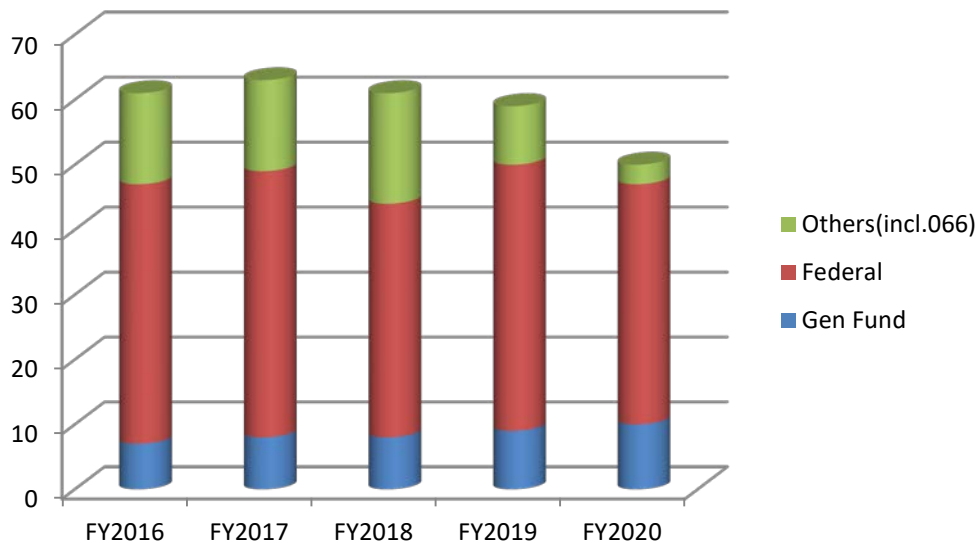
DVEM Organizational Chart





DVEM Annual Expenditures

Average Federal: \$39 million per year
 Average State: \$8 million per year



| | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 |
|------------------|--------|--------|--------|--------|--------|
| Gen Fund | 7 | 8 | 8 | 9 | 10 |
| Federal | 40 | 41 | 36 | 41 | 37 |
| Others(incl.066) | 14 | 14 | 17 | 9 | 3 |
| Total | 61 | 63 | 61 | 59 | 50 |
| GF % Share | 11% | 13% | 13% | 15% | 20% |



Joint Force Headquarters - Maine





Governor's Essential Ten Capabilities



| Security |
|--------------------------------|
| 488th Military Police |
| B/3-172nd Infantry (Mountain) |
| 251st Combat Engineer |
| 101st Security Forces Squadron |

| Signal |
|---|
| 265th Combat Communications Squadron |
| 243rd Engineering Installation Squadron |
| 101st Communication Flight |

| Engineering |
|---|
| 133rd Engineer Battalion |
| 136th Vertical Engineer |
| 262nd Horizontal Engineer |
| 251st Combat Engineer |
| 185th Engineer Support Company |
| 243rd Engineering Installation Squadron |
| 101st Civil Engineering Squadron |

| Command & Control |
|--|
| Joint Forces Headquarters |
| 120th Regional Support Group |
| 52nd Troop Command |
| 195th Army Band |
| 101st Air Refueling Command Post |
| 101st Civil Engineering Squadron's Mobile Emergency Command Center |

| Logistics |
|-------------------------------------|
| 120th Regional Support Group |
| 286th Combat Service Sustainment Bn |
| 101st Logistics Readiness Squadron |
| 101st Civil Engineering Squadron |

| Chemical Biological Radiological Nuclear Explosive (CBRNE) |
|---|
| 11th Civil Support Team |
| 521st CBRNE, Enhanced Response Force Packages (CERFP) Joint/Tri-State Mission |
| 101st Civil Engineering Squadron |

| Transportation |
|-------------------------------|
| 1136th Transportation Company |
| 101st Air Refueling Wing |

| Maintenance |
|---------------------------|
| 152nd Maintenance Company |

| Medical |
|---------------------|
| C/1-126th MEDEVAC |
| MEDCOM |
| 101st Medical Group |

| Aviation |
|---|
| 142nd Air Assault |
| C/1-126th Medical Evacuation |
| 2/C/1-224th Security & Support |
| DET 14 Operational Support (Fixed Wing) |
| 101st Air Refueling Wing |

■ Army ■ Air



Maine National Guard Tuition Waiver



Fall 2020

Total Funds spent: \$338,174

Total Number of Servicemembers using the program: 121

Army Guard usage: \$194,369

Army Guard personnel: 68

Air Guard usage: \$143,805

Air Guard personnel: 53



State Partnership Program



| Fiscal Year 2020 Event Schedule (Virtual) | | |
|---|---|-----------|
| Start Date | Title | Location |
| 12/16/2019 | Deployment Readiness Exercise (DRE) Fam. | MNE |
| 2/3/2020 | Cyber - CRIF Validation | MNE |
| 2/11/2020 | Cyber-FY20 Cyber Assist II | MNE |
| 3/16/2020 | Observer/Controller Management | MNE |
| 5/1/2020 | *Best Warrior Competition 2020 | Cancelled |
| 5/11/2020 | *Cyber-FY20 Cyber Assist III | Resch. |
| 6/5/2020 | *AE, MEDEVAC, and CASEVAC FAM | Resch. |
| 6/8/2020 | *HR-Readiness Reporting Concepts | Resch. |
| 7/13/2020 | *Cyber-FY20 Cyber Assist IV | Virtual |
| 9/7/2020 | *Op Logistics-Logistics Exercise | Virtual |
| 9/7/2020 | *Disaster Preparedness Review FY20 | Cancelled |
| 9/14/2020 | *HR-Reserve Force Concept | Virtual |
| 9/18/2020 | *HR-Recruiting & Retention/Sold. for Life | Cancelled |
| 9/21/2020 | *Command Training Guidance Development | Resch. |
| 9/27/2020 | *Senior Leader Engagement w/ TAG Visit | Virtual |

| Fiscal Year 2021 Event Schedule | | |
|---------------------------------|---|----------|
| Start Date | Title | Location |
| 10/23/2020 | *Cyber - Network Complaints | Virtual |
| 11/6/2020 | *Human Resources Management | Resch. |
| 11/6/2020 | *Operational Logistics | Resch. |
| 1/8/2021 | *Cyber - Network Design CRIF Request | Resch. |
| 2/12/2021 | *Aeromedical Operations and Response | Virtual |
| 2/19/2021 | *Joint Light Tac. Vehicle – Equip. Fielding | Resch. |
| 3/12/2021 | Disaster Preparedness, Joint Reaction 21 | MNE |
| 3/12/2021 | Observer Control management | MNE |
| 4/1/2021 | Best Warrior Competition Phase II | ME |
| 5/7/2021 | Cyber Workshop | MNE |
| 5/7/2021 | Best Warrior Competition 2021 Phase III | MNE |
| 6/4/2021 | Aeromedical EVAC - Maintenance Program | ME |
| 6/25/2021 | Senior Leader Engagement: TAG Visit | MNE |
| 7/16/2021 | Operational Logistics - Surface Maint | MNE |
| 7/23/2021 | Cyber - Training | ME |



KEY

*Events have been cancelled, and/or rescheduled to later in FY, or conducted virtually due to COVID-19. Each event consists of roughly five Army or Air personnel.

MNE- Montenegro

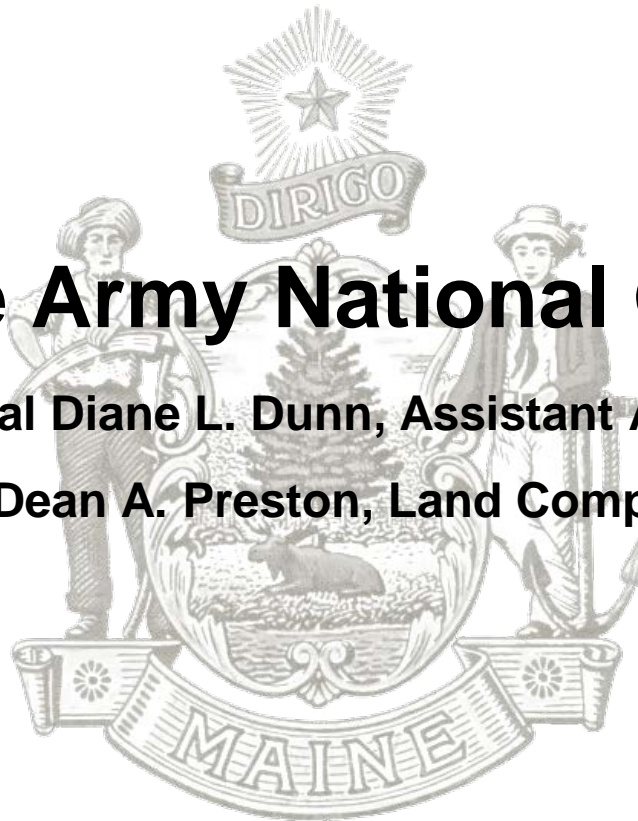
ME- Maine



Maine Army National Guard

Brigadier General Diane L. Dunn, Assistant Adjutant General

Brigadier General Dean A. Preston, Land Component Commander





MENG COVID Missions Summary¹

01 MARCH 2020 – 31 DECEMBER 2020



| [ACTIVE] | | 13APR – Present | MEMA Operational Support | |
|---|-------------------------|---------------------------|---|---|
| Personnel | Cost (25%) ² | Location | Description | Metrics |
| 3 (1 Ops, 1 Log, 1 Plan) | \$233.81 | Augusta | Provide personnel to augment logistics, planning, and operations sections within MEMA. | 263 Days 41,368 Man-hours |
| [ACTIVE] | | 09NOV – Present | COVID Mapping Investigator / Interviewer | |
| 30 (21 Mapping, 9 Triage) | \$1,613.06 /day | Augusta | Provide personnel to assist ME CDC in conducting voluntary provided data from the public on patients / close contacts using an electronic data collection process. | 1173 Cases Assigned |
| [ACTIVE] | | 27JUL – Present | CDC Warehousing Support | |
| 7 (1 Planner, 6 Operations) | \$325.37 /day | Augusta | Provide personnel to assist in management, inventory, and distribution of PPE. Assist in the preparation and relocation of stock and equipment between CDC storage locations. | 158 days supported 3,985 PPE Orders Filled 3,438,020 Items Shipped 1 Warehouse Renovated & Relocated |
| [ACTIVE] | | 01JUL - Present | Traffic Control Support | |
| 10 (5 York, 5 Auburn, Kittery Complete) | \$657.22 /day | York Auburn Kittery | Provide personnel site support to drive-through and walk-up testing and rapid testing, as well as some logistical support to the Auburn Testing Site (tents/generation). | York [02JUL-Present] 29,843 Vehicles – 31,981 Tests Auburn [13NOV-Present] 2,866 Vehicles – 4,093 Tests Kittery [25AUG – 23SEP] 857 Vehicles – 973 Tests |
| [ACTIVE] | | 28APR – Present | N-95 Fit Testing / Train-the-Trainer | |
| 3 (1 Planner, 2 Trainers) | \$205.35 /day | Various | Provide medical teams to travel across the state and perform N-95 fit testing and training for healthcare and first responders. | 14 / 16 Maine Counties Supported 172 Missions Complete 4,186 Personnel Fit Tested 336 Personnel Trained |
| [ACTIVE] | | 07AUG - Present | MEMA Screening Support | |
| 2 (2 Medics) | \$142.19 /day | Augusta | Provide personnel to conduct temperature checks / screening prior to entry into the SEOC. | 126 Days Supported 2,016 Man-hours |

Soldiers and Airmen from TF South conduct Traffic Control Support at the Kittery Maine Visitors Center on 01 SEP, assisting in processing 77 vehicles, resulting in 86 tests.



Soldiers and Airmen from TF Med conduct N95 mask fit testing on 30 staff at Port Resources in Portland, ME.

Soldiers and Airmen from TF South conduct Traffic Control Support at the York Hospital Testing Site. Service Members assisted in processing 403 vehicles, resulting in 420 tests.



Soldiers and Airmen from TF South prepare the new CDC Warehouse for use.

Service Members working overnight on 04 AUG to seal floors in preparation for inventory rack installation.

1. Missions listed in direct support of the State; personnel providing MENG administrative support for COVID-19 response not included.
 2. State cost share analysis for personnel on T32 502(f)(2) from the 75% / 25% specified in 13AUG20 FEMA MA shown. Calculations are estimates only, based off staff + equipment supporting as of 31DEC20. Prior surge in support and other variables are not included.



MENG COVID Missions Summary



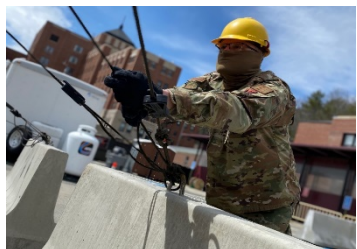
01 MARCH 2020 – 31 DECEMBER 2020

Soldiers and Airmen from TF North and South assist Cape Memory Care in Cape Elizabeth on 29 May 20 to augment cleaning and housekeeping staff.



Chief Master Sgt. Lewis McAlister instructs Airmen on inventory of medical supplies at a CDC Warehouse.

Four box trucks, one pick-up truck and GSA van, along with 13 Airmen and Soldiers transport a 100 bed hospital kit from South Portland Air National Guard Station to the CDC warehouse in Winthrop, ME.



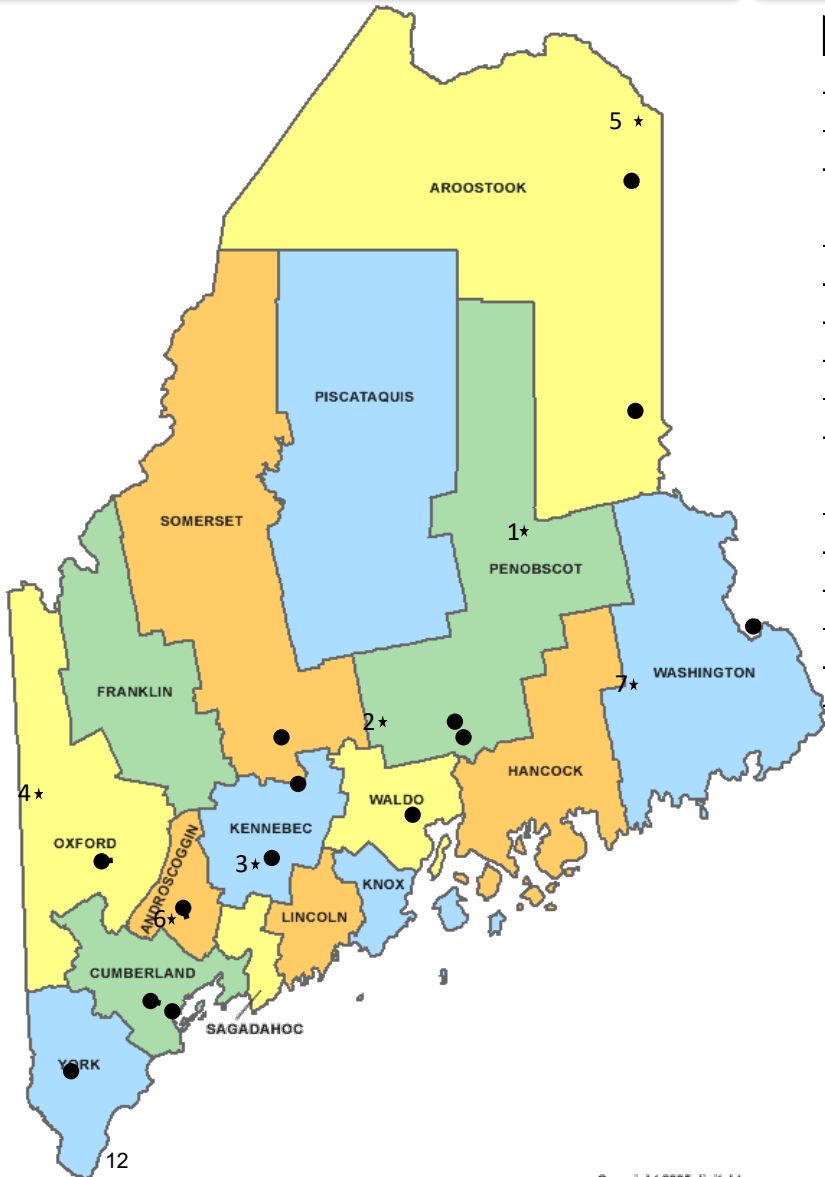
Airmen set up Alaskan Tents, HVAC and generators at VA Togus in Augusta to support the facilities external triage site.

| [STANDBY] | | 20APR – Present | Long Term Care Facility (LTCF) Cleaning / Sanitation | |
|--|----------------------------------|--|---|--|
| Personnel | Cost (25%) | Location | Description | Metrics |
| Tall Pines 4 Cape Memory 6 Maplecrest 4 Deer Isle 2 | ~\$90 per person / per day | Belfast ----- Cape Elizabeth ----- Madison ----- Deer Isle | Provide a quick reaction force to augment LTCF staff in locations that are experiencing a COVID outbreak. | Tall Pines [20APR-04MAY] 15 Days / 480 Man-hours Cape Memory Care [23MAY-30MAY] 8 Days / 384 Man-hours Maplecrest Rehab [16SEP-20SEP] 5 Days / 160 Man-hours Deer Isle LTCF [30NOV-6DEC] 7 Days / 112 Man-hours |
| [STANDBY] | | 28MAY – Present | Swab Test Transportation | |
| 2 | Same personnel on Fit Testing | Bangor Augusta Brewer | Provide a team to conduct transportation of COVID tests from an on-site locations to HETL. | 9 Events 77 Swabs Transported |
| [INACTIVE] | | 08APR – 18APR | Alternate Care Facility (ACF) Site Support | |
| 25 | Planning Only ³ | Portland Bangor | Provide assistance in establishing an ACF at designated locations. Provide teams to conduct transportation and set up of equipment. | ACF Kits broken out into 3 Sets: (x1) 100 Bed Kit (x2) 50 Bed Kit MENG Postured to support MEMA & CDC |
| [COMPLETE] | | 30JUL – 28SEP | Department of Education Logistics Support | |
| 3 | \$179.19 /day | York Auburn Kittery | Provide planning support for DOE PPE distribution to schools and school districts. | Supported PPE Distribution for over 179 School Districts |
| [COMPLETE] | | 23MAR – 10SEP | Powered Air Purifying Respirators (PAPRs) | |
| 0 | \$8.44 ⁴ /day | Various | Provide specialized PAPRs to Northern Light Hospital, Portland Fire Department, and Life Flight. | Northern Light Hospital: 14 Portland Fire Dept: 10 LifeFlight: 10 |
| [COMPLETE] | | 17MAR – 01OCT | VA-Togus Site Support | |
| 0 | \$24.76 ⁴ /day | Augusta | Provide tents and power generation support to VA-Togus external triage activities. | 2 Alaskan Tents + Lighting 2 HVAC + Generation |

3. ACF Support in planning only; 25 personnel brought on ESAD in APR20 for standby, then redistributed to other missions.
4. Majority of PAPER and VA-Togus Support was executed during 100% Federal Cost Share under the 14APR20 FEMA MA. Cost shown reflect 25% State share from the 13AUG20 FEMA MA onward.



MEARNG Unit Locations & Authorized Military Personnel



| TOWN | UNIT | PERSONNEL | FACILITY |
|------------|---|-----------|-----------------|
| Caribou | Heavy Engineers | 90 | State Owned |
| Houlton | Engineers | 56 | State Owned |
| Calais | Transportation | 73 | State Owned |
| Bangor | Transportation, Aviation, Logistics, Band | 537 | Federally Owned |
| Brewer | Infantry | 140 | State Owned |
| Belfast | VACANT | VACANT | State Owned |
| Waterville | Civil Support Team | 22 | Federally Owned |
| Waterville | Military Police | 163 | State Owned |
| Skowhegan | Engineers | 56 | State Owned |
| Augusta | Maint., Joint Force HQ, Medical, Recruiting | 454 | Federally Owned |
| Norway | Engineers-Sappers | 93 | State Owned |
| Lewiston | Engineers | 99 | State Owned |
| Westbrook | Engineers | 98 | State Owned |
| Brunswick | Engineers | 158 | State Owned |
| Sanford | Engineers | 55 | State Owned |

Training Land

- * 1. T2R9 / Woodville
- * 2. Plymouth
- * 3. Gardiner
- * 4. Gilead / Bog Brook
- * 5. Caswell
- * 6. Auburn
- * 7. Deep Woods



Army Manning

(As of 20 January 2021)

- **Authorized: 2,094**
- **Assigned: 1,853 (88.5% fully manned)**
- **Total Full Time Employees: 520**

Active Guard Reserve (AGR): 221

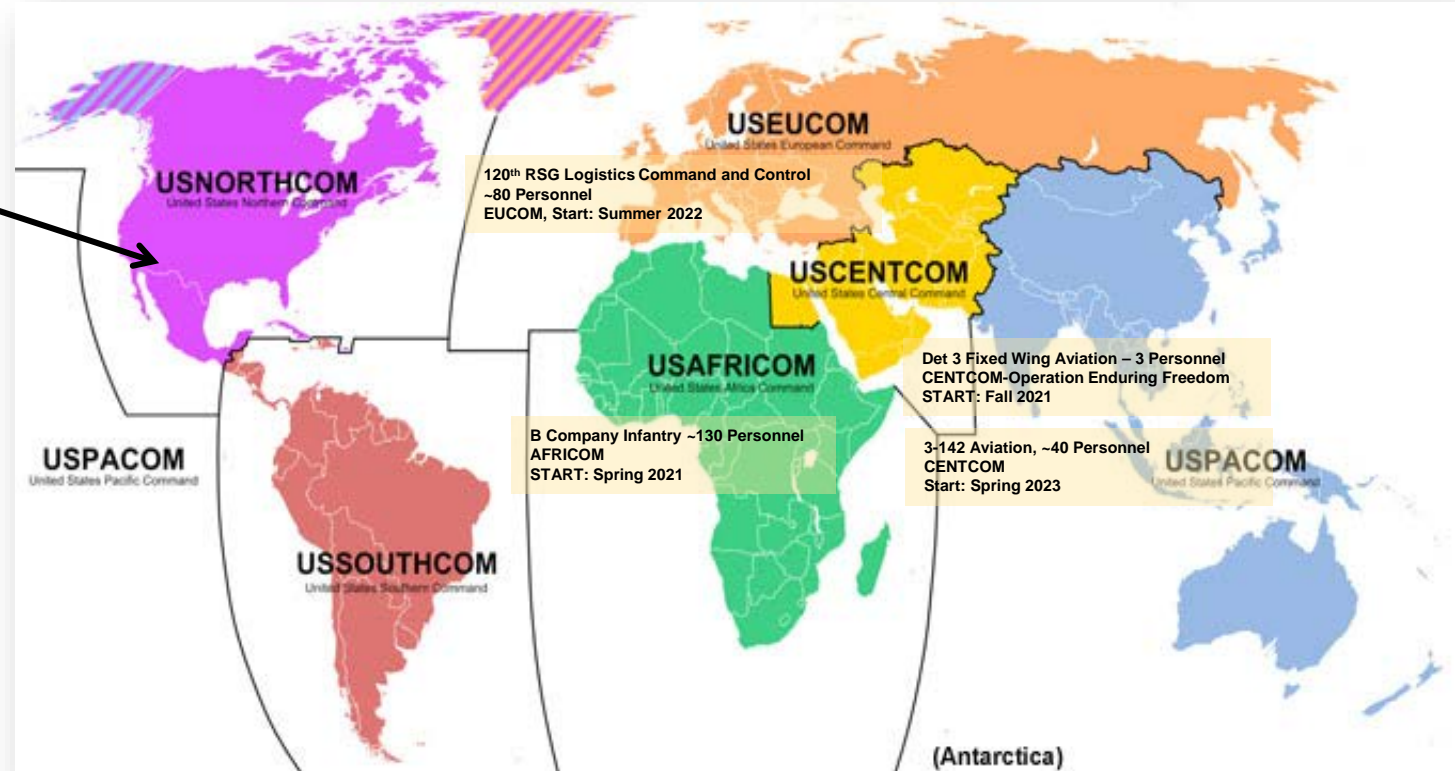
Federal Technicians: 204

Title 5 Civilians: 46

State Employees: 49



Army Deployments and Mobilizations as of 20 JAN 2021





Ways to Support Maine Army National Guard

- **Consider appointing members of the Maine National Guard to committees and task forces that address issues of concern (e.g., the opioid crisis, homeland security, school security, childhood obesity, clean energy, etc.)**
- **Continue to support the Maine National Guard tuition waiver program**
- **Mitigate **state** code violations & increase energy efficiency. Provide funding to support facility upgrades to provide units with their authorized space.**
- **Endorse programs and initiatives that support families and employers of Maine National Guard Service Members.**
- **When appropriate, encourage young Mainers and veterans returning from active duty to consider service in the Maine Army National Guard as a way to serve community, state and nation while remaining stationed close to home.**



MEARNG FACILITIES SUMMARY

- **MEARNG has facilities located in over 25 communities spread out across the State from Sanford to Limestone**
- **Over 200 Buildings**
- **Over 1.5 M square feet**
- **10 Training Sites, 366K Acres**
- **Properties are: State owned, Federal owned, Leased or License**
- **Federal/State cost share, depending on property ownership and facility type/use, ranges from 100% federal, 75/25% fed/state, 50/50% fed/state to 100% state**



MEARNG Facility Capital Improvement Plan

- **2014 -2019**
 - **State share supported by \$11,000,000 bond**
 - **Matched with more than \$16,500,000 in Federal funds**
 - **Allowed us to execute over 30 projects**

- **2020-2021**
 - **No Capital Improvement funds received.**
 - **Annual Sustainment funds ~ \$685.5K for maintenance and repairs**

- **2022 - 2026**
 - **No state funds have been committed for Capital Improvements**
 - **To sustain the MEARNG Plan we have projected the need for the following State Funds**
 - **2022 = \$2,952,000**
 - **2023 = \$2,603,000**
 - **2024 = \$3,109,000**
 - **2025 = \$1,484,000**
 - **2026 = \$2,604,000**



Facilities Sustainment

Based on the DoD cost factor (IAW UFC 3-701-01 for Reserve Facilities)

- Total 75/25 supported space 790,366 SF: $(0.25 \times 790,366 = 197,592 \text{ State share})$
- Total 50/50 supported space 636,124 SF: $(0.50 \times 636,124 = 318,062 \text{ State share})$

Total State share space: $197,592 + 318,062 = \underline{515,654 \text{ SF}}$

- The DoD Cost factor is: $\$5.81/\text{SF} * 1.03 \text{ (area cost factor)} = \underline{\$5.98/\text{SF}}$
- Total State yearly sustainment cost requirement: $\$5.98/\text{SF} \times 515,654 \text{ SF} = \$3,083,611$

Currently receive \$548,815 (\$1.33/sf) for sustainment; we require an additional \$2,534,796

What's included in sustainment?

- Sustainment provides for maintenance and repair activities necessary to keep a typical inventory of facilities in good working order over their expected service life.



Camp Keyes Reutilization Project

Camp Keyes Reutilization Project

State Federal Total Cost Construction

Building 5

| | | |
|-----------|--------------|--------------|
| \$ 96,000 | \$ 1,101,000 | \$ 1,197,000 |
|-----------|--------------|--------------|



Converted from Maint Bay/Cold Storage To DFE Storage and Museum

Building 6

| | | |
|--------------|--------------|--------------|
| \$ 2,217,600 | \$ 2,402,400 | \$ 4,620,000 |
|--------------|--------------|--------------|



Demolition of unsuitable building/ workspace into extended parking.

Building 7 and 8

| | | |
|--|--|--|
| | | |
|--|--|--|



Building 7-HVAC and Operations Upgrade, Building 8- Partial Demolition and renovation.



2019-2020 Armory Renovations

Renovations

State

Federal

Total Cost

Construction

Sanford Armory

\$ 2,565,500

\$ 2,565,500

\$ 5,131,000

Complete Renovation w/ solar panels



Lewiston Armory

\$ 2,980,000

\$ 3,158,000

\$ 6,138,000

Complete renovation- Vault, Drill hall floor, extend. parking.



Bangor Armed Forces Readiness Center

\$ 741,750

\$ 2,225,250

\$ 2,967,000

HVAC Repair



The Maine State Seal is centered in the background. It features a star at the top with rays, a banner below it with the word "DIRIGO", and two figures flanking a central shield. The shield contains a pine tree and a building. At the bottom, a banner reads "MAINE".

Maine Air National Guard

Brigadier General Steven Michaud, Commander

Brigadier General Frank Roy, Chief of Staff



Maine Air National Guard



Joint Force Headquarters
Augusta (State owned facility)



101st Air Refueling Wing
Bangor (Federal & state owned facility)
16 Units: Wing, Groups, Squadrons, Flights; 10 PAA KC-135R



243rd Engineering Installation Squadron
South Portland (State owned facility)



265th Combat Communications Squadron
South Portland (State owned facility)





Unit Missions

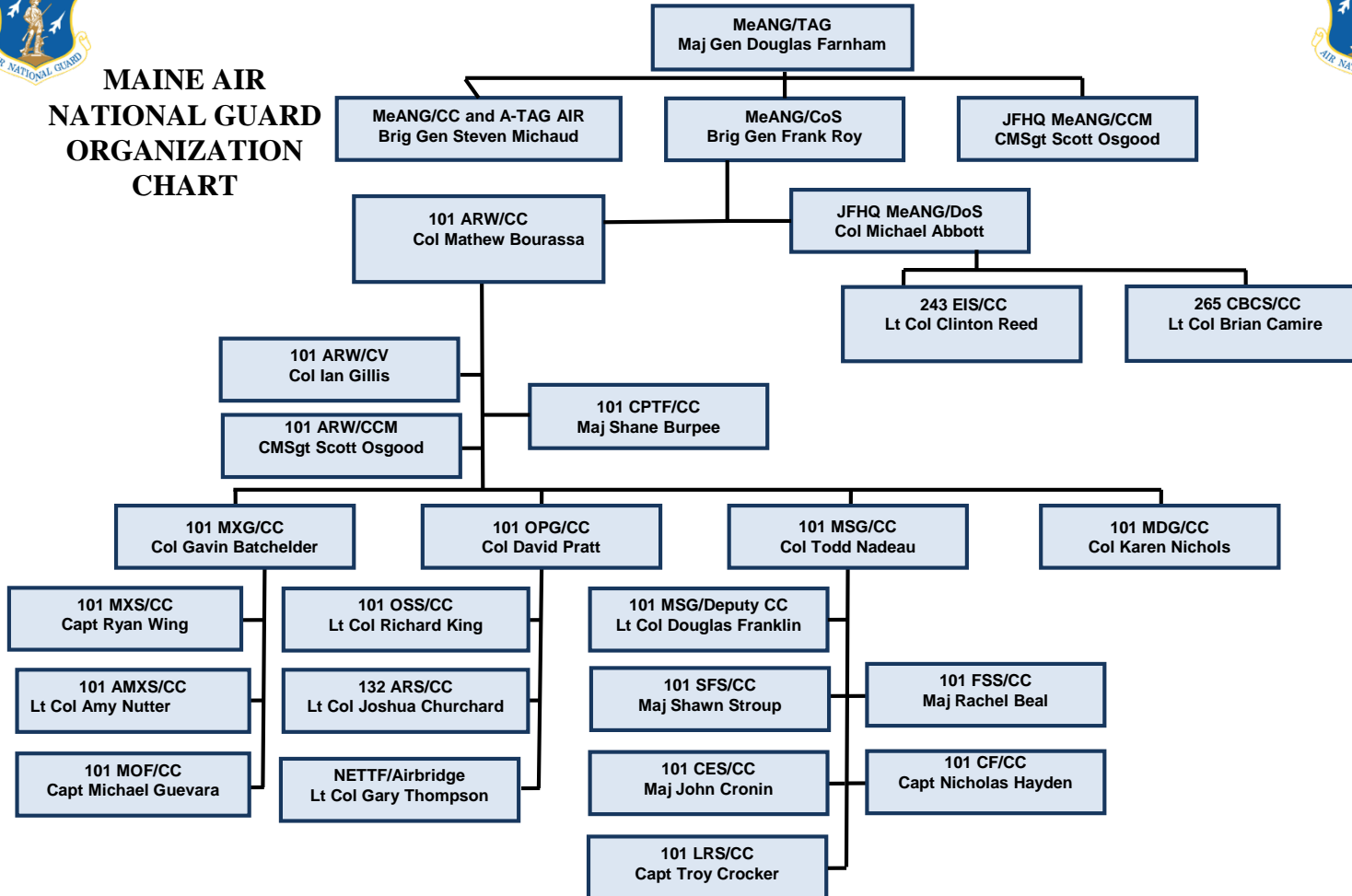
- **The mission of Joint Force Headquarters is to support the Adjutant General and lead Maine Air National Guard forces in the performance of current and evolving state and federal missions.**
- **The Federal mission of the 101st Air Refueling Wing is to employ air refueling, airlift, Aerospace Expeditionary forces, and Expeditionary Combat Support forces to ongoing military operations worldwide.**
- **The Federal mission of the 243rd Engineering Installation Squadron is to provide worldwide engineering, installation and relocation of command, control, communications, computers and intelligence systems.**
- **The Federal mission of the 265th Combat Communications Squadron is to deploy, operate, and maintain strategic dispersal of emergency communications anywhere in the world.**



Org Chart



MAINE AIR NATIONAL GUARD ORGANIZATION CHART



Current as of 23 November 2020



Manning/Strength

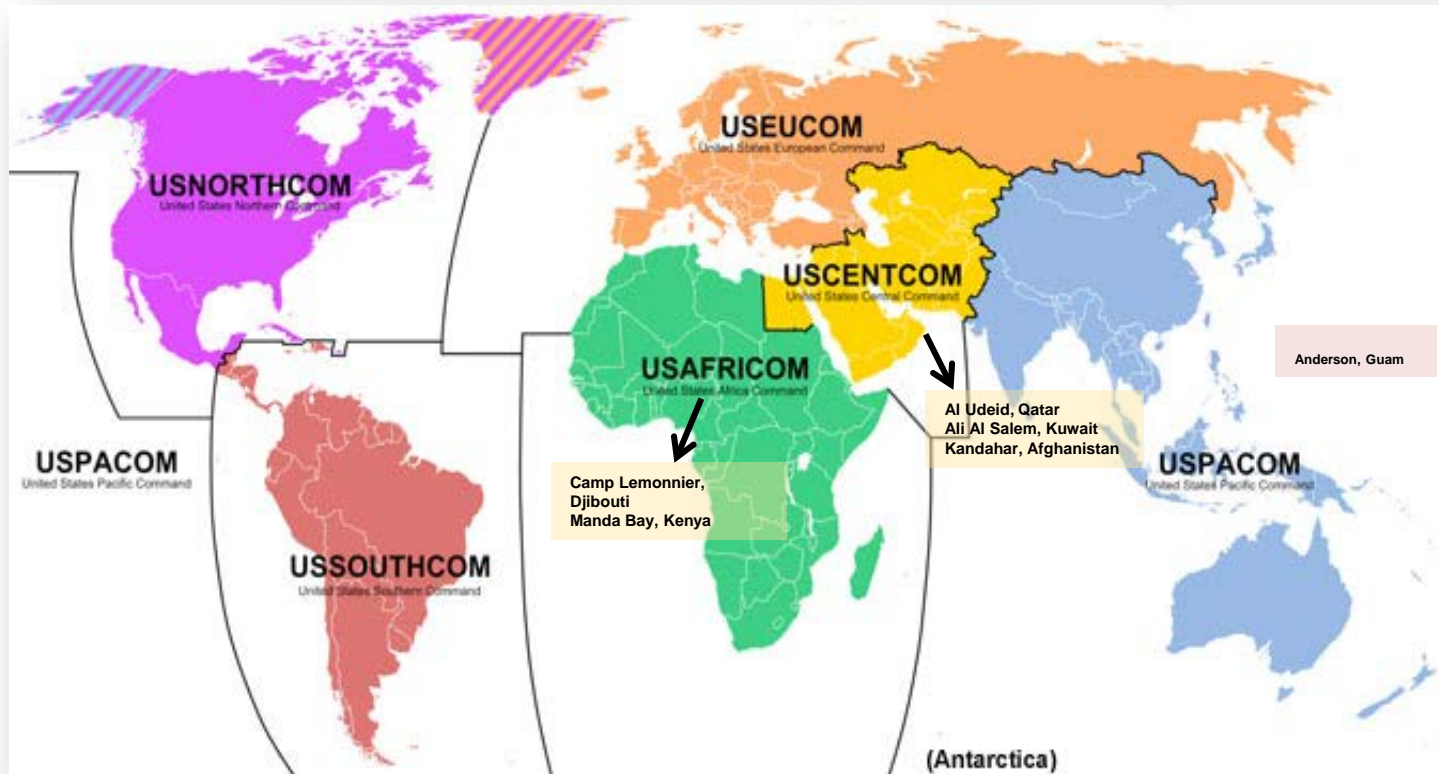
(as of 23 November 2020)

- **Authorized: 1,136**
- **Assigned: 1,063 (93.6% fully manned)**
- **Total Traditional Members: 641**
- **Total Full Time Employees: 539**
 - **Active Guard Reserve (AGR): 225**
 - **Federal Technicians Title 32: 206**
 - **Federal Technicians Title 5: 39**
 - **State Employees: 69**



Deployments

Deployments as of Jan 1st for CY20: 78 Currently Deployed: 19 (25 Nov 20)





Future Deployments

| | | |
|--------------------------|---------------|---------------------------------|
| 101st ARW: | Nov 20 | 02 PAX to INDOPACOM |
| | Nov 20 | 01 PAX to CENTCOM |
| | Oct 21 | 30 Pax to CENTCOM |
| | Oct 21 | 01 Pax to NORTHCOM |
| | Jan 22 | 57 Pax to CENTCOM |
| 243rd EIS: Jul 22 | Jul 22 | 18 PAX to CENTCOM |
| | Jul 22 | 11 PAX to EUCOM |
| | Jul 22 | 1 PAX to NORTHCOM |
| 265th CBCS: | | No projected deployments |



Enduring Issues

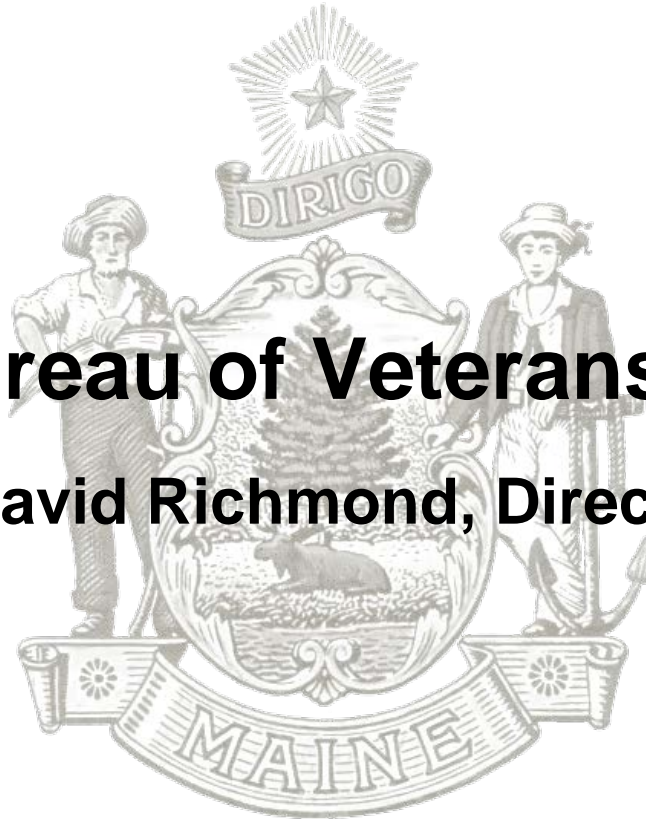
- **Meeting the continued challenge of deployments is and will remain a challenge as the operational tempo for aerial refueling continues throughout the world.**
- **Balancing the deployment cycle along with maintaining home station mission requirements to include scheduled unit inspection requirements is a difficult task.**
- **Pilot retention concerns are due to deployment operations tempo, involuntary mobilizations, operational exercises, and additional duties; all of which affect quality of life. Competitive hiring from commercial carriers and airlines are other potential retention concerns; as they don't require any of the aforementioned factors.**





Maine Bureau of Veterans' Services

David Richmond, Director





Vision Statement

To be the best, trusted, and most well known veterans' organization in the State of Maine for veterans, their families, and veteran stakeholder groups.



Mission

- **Serve as the Primary Public Advocate for Maine Veterans**
- **Assist veteran and/or dependents in obtaining state and federal veterans benefits**
- **Oversee and operate the Veterans' Memorial Cemetery System (4)**
- **Recognize the service and sacrifice of Maine veterans**
- **Conduct deliberate marketing and outreach to veterans and their dependents to ensure awareness of Bureau and Benefits**
- **Maintain a searchable database of Maine veterans and their dependents**
- **Create and maintain a strategic plan to and work to end, veteran homelessness in Maine**
- **Reduce and strive to end Maine Veteran Suicides**



State Benefits

- **Bureau of Veterans' Services, Est. 1947**
- **Maine Veterans' Homes (partner organization)**
- **Maine Veterans' Memorial Cemetery System**
- **Tax exemptions for certain veterans**
- **Free Life Time Day-Use Park Pass**
- **Recreational Licenses**
- **Special License Plates**
- **Veteran Dependent Educational Benefits (VDEB)**
- **Free copies of DD-214, Military Discharges on file**
- **Free representation by VSOs for Claims/VA Enrollment/application of other VA benefits**

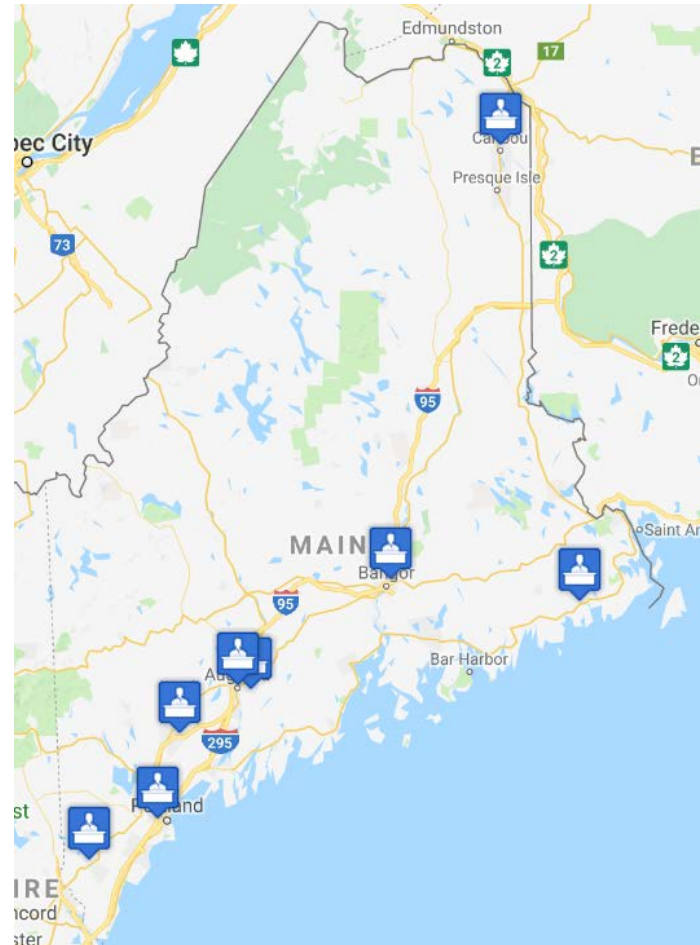


Locations

State Cemeteries



MBVS Offices





Budget FY20

| | | |
|-------------|----|-----------|
| ▪ Personnel | \$ | 3,068,420 |
| ▪ All Other | \$ | 2,032,719 |

Federal Plot Allowance received from the VA SFY2020 (7/1/2019 - 6/30/2020)

| | | |
|--|----|----------|
| ▪ Total Plot Allowance Received | \$ | 276,354 |
| ▪ 2/3 rd into non-lapsing 013 Account | \$ | 184,236* |
| ▪ 1/3 rd into non-lapsing 014 Account | \$ | 92,118** |

*Used for Capital Improvements, Capital Purchases and to offset Operational Expenses.

**1/3 of the Plot Allowance funds are put into a non-lapsing account for future perpetual care of the cemeteries.

Below is the State authorization for such a fund:

*§512. Maine Veterans' Memorial Cemetery System Care Fund

1. Maine Veterans' Memorial Cemetery System Care Fund establishment; purpose. The Maine Veterans' Memorial Cemetery System Care Fund, known in this section as "the fund," is established for the purpose of ensuring ongoing care and maintenance of veterans' graves within the Maine Veterans' Memorial Cemetery System after plot interment allowances for burials within the system are no longer received from the United States Department of Veterans Affairs. The fund is established from deposits of 1/3 of the funds received from the United States Department of Veterans Affairs for plot interment allowances and from annual deposits from the Coordinated Veterans Assistance Fund established by section 514. The fund may also accept private and public donations. The fund is separate from other perpetual care or cemetery maintenance funds that support veterans' cemeteries and were established prior to the effective date of this section.



CY2019 Statistics

- **Powers of Attorney – 1948**
- **Claims filed – 1,941**
- **Recoveries – \$32.9 Million**
- **VA Healthcare Enrollment – 164**
- **Emergency Financial Assistance – funded at \$250,000.00**
- **Veteran Dependent Educational Benefit (VDEB)
325 Dependents Enrolled, \$1.9 Million waived**
- **Park Passes Issued – 1223**
- **Burials – 864**
- **Recognition – 1994**



2020 YEAR IN REVIEW



State Park/Museum Passes



1072

Passes
Issued



Recreational Licenses

144

Licenses
Granted

Veteran Recognition

2431

Certificates
& Coins
Presented

Value of Claims

\$28.4 Million

Claims Filed



1651

Claims
Filed

6

Field Offices

8

Veteran
Service
Officers

958

Claims Completed

71

Number of
Veterans MBVS
Assisted with VA
Healthcare
Applications

VDEB (Education Benefit)

188

Students Newly Enrolled
\$422,000
Value of Waived Tuition



Bureau Accomplishments – FY19-FY20

1. Legislative Updates

In FY19, the Veterans' Emergency Financial Assistance Program was founded, which has allowed us to distribute up to \$2000 grants for veterans in need.

Similarly, in FY20, the Bureau rolled out LD 184, which provides funding for the Homeless Prevention Coordination Program.

2. National Recognition

The Bureau was awarded its third straight Pillar of Excellence Award from the Veterans Administration (VA) in FY20 for the creation of an Innovative State Program. Co-founding the Maine Justice Action Committee (MJAC) with the Maine Department of Corrections (MDOC) Veterans' Pod staff, VA Incarcerated Veterans Coordinator, VA Veteran Justice Outreach Specialist, Easterseals Maine, and Preble Street. The Committee had three goals: 1.) Improve communications between agencies; 2.) Standardize intake procedures for veterans who are justice involved; and 3.) Utilize Skype technology to improve incarcerated veterans' access to MBVS' Veterans Service Officers.

The Bureau was awarded the VA's Pillars Excellence in FY19 for its Homeless Veterans Initiatives and in FY18 for its Veterans Suicide Prevention efforts.



Bureau Accomplishments – FY19-FY20

3. Special Initiatives

The Bureau was awarded a \$10,000 grant from the Maine Health Access Foundation to conduct a six-month needs assessment of veterans' access to dental care in Maine and created the first-ever Oral Health Access for Maine Veterans Report.

For a copy, please visit - <https://www.maine.gov/veterans/benefits/healthcare/maine-dental-report-2020.html>

The Southern Maine Veterans' Cemetery Expansion has concluded with over 500 new double-depth crypts and 240 green burial sites.

4. Outreach/Communication

The Bureau recently created the Fourth Edition of the Maine Veterans' Benefits and Resource Guide. The Guide is a 97-page book listing resources across the State of Maine that veterans can access.

For a copy, please visit - <https://www.maine.gov/veterans/docs/MBVS-Resource-Guide.pdf>

The Bureau has increased its social media following immensely reaching an average of 15,000 people each month. Our monthly newsletter has 10,000 subscribers with an average open rate of over 30%.

Our Director of Strategic Partnerships has helped facilitate the development of new partnerships with the Maine Tribal Community and the LGBTQ Community. These partnerships have allowed the Bureau to assist previously underserved members of the veteran community.



Bureau Accomplishments – FY19-FY20

5. Claims

In the midst of the pandemic, the Bureau successfully shifted their work to meet the needs of Maine’s veterans remotely via Teams and tele-appointment. Although we have not been able to meet with veterans face-to-face, our team of VSOs have been holding telephone and Teams appointments with veterans in need of assistance.



Maine Veterans' Memorial Cemetery System

- **Civic Center Drive, Augusta – Opened 1970**
 - 166 Acres with 20,169 Plots (Opened to new Niche Wall burials 2010)
 - 17,232 Plots filled with 2,493 Reservations

- **Mount Vernon Road, Augusta – Opened 2001**
 - 98 Acres with 35,000 Plots
 - 8,544 Plots filled with 2,389 Reservations

- **Caribou – Opened 2003**
 - 33 Acres with 8,932 Plots with 4,824 developed
 - 1,255 Plots filled with 306 Reservations

- **Springvale – Opened October 2010**
 - 88.5 Acres with 14,190 Plots with 4,318 developed
 - 1,674 Plots filled with 471 Reservations

- **Certificates of Eligibility – 13,006**



Veteran's Recognition Program



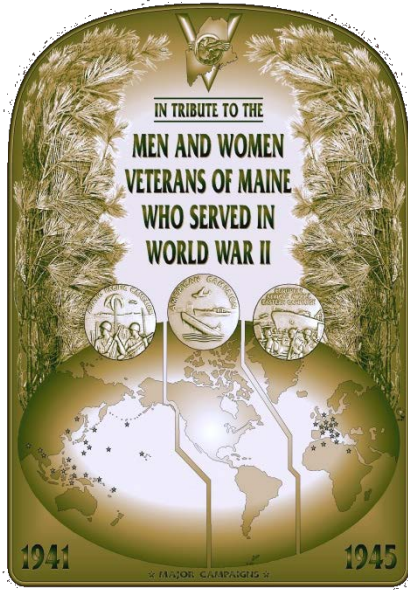


Veteran's Recognition Program

The State of Maine has established the "Honoring a Veteran" recognition program to honor our veterans for their honorable military service. The program honors those that have made the ultimate sacrifice by giving their lives in defense of freedom, those Former POW's as well as those who are still POW's and/or missing, those who were wounded in action and received the Purple Heart, and all of our veterans who honorably served our great nation and state.



Wartime Plaques, Hall of Flags



World War II



Korea



Vietnam

Wartime Certificates of Appreciation and coins for WW II, Korea, and Vietnam have the likeness of the plaques on them



Women Veterans and Honorable Service Plaques and Coins



Presented to all Maine Women Veterans along with appropriate certificates of service.



Plaque completed, but not yet installed. Coin can be presented to all Maine Veterans not covered by a previous commemorative coin along with appropriate certificates of service.



Veteran / Gold Star Family

State of Maine Gold Star Recognition

Maine's Gold Star Recognition program began at a dedication ceremony on August 7, 2006 at the State House Hall of Flags. This medal is presented to the surviving family of Maine servicemembers who died while serving their country.





Veteran / Silver Star

State of Maine Silver Star Recognition

The Maine Silver Star Honorable Service Medal is a State of Maine recognition awarded to members of the Armed Forces that were authorized the Purple Heart for wounds received while serving in a combat theater and meet the criteria for receiving a Purple Heart.



